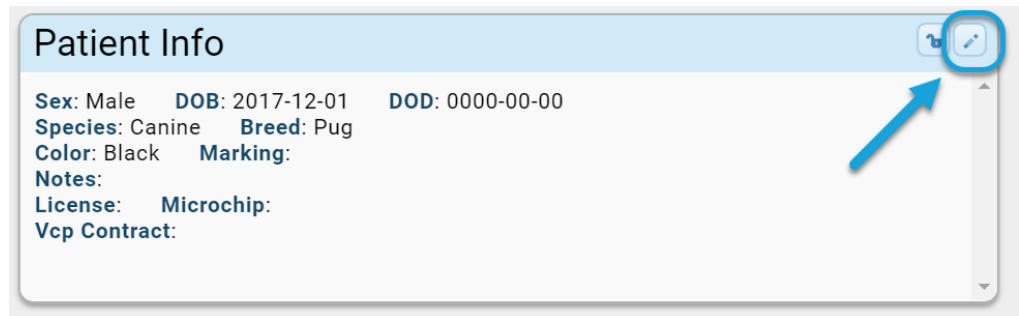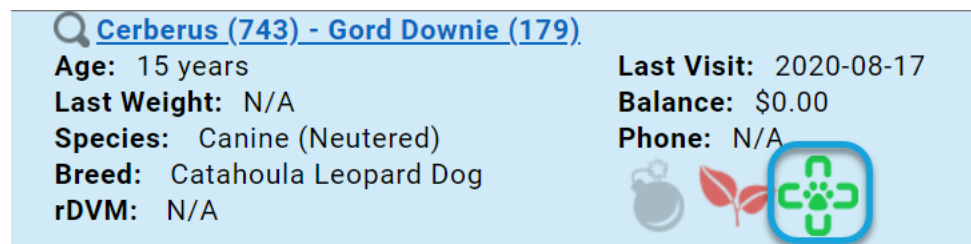Hippo's latest update to the VCP wellness plan integration allows you to see whether a client has a wellness plan, the payment status of that plan, and even pull up their plan consumption for you to review before providing services.

To get started using the integration, you'll first need to enter the VCP contract number in the patient info. To do so, navigate to the Patient tab, then click on the "Edit" icon on the Patient Info widget.

Patient Info

Sex: Male   **DOB**: 2017-12-01   **DOD**: 0000-00-00
Species: Canine   **Breed**: Pug
Color: Black   **Marking**:
Notes:
License: **Microchip**:
Vcp Contract:

Once you've done this, the new wellness plan icon in the patient reserve will be activated:

Cerberus (743) - Gord Downie (179)
Age: 15 years
Last Weight: N/A
Species: Canine (Neutered)
Breed: Catahoula Leopard Dog
rDVM: N/A
Last Visit: 2020-08-17
Balance: $0.00
Phone: N/A

A Green wellness plan icon indicates a client in good payment status.

A Yellow wellness plan icon indicates the plan is in danger, such as a credit card about to expire.

A Red wellness plan icon indicates the plan is not in good standing.

A Gray wellness plan icon indicates the patient does not have an active wellness plan.

Click any of the activated icons to view the patient's VCP travel sheet.

Key considerations & items to note regarding this stage of the integration:

- For doctor production to be tracked correctly, the doctor's email for Hippo and email for VCP **must be the same**.

- Auto-consumption of services is tracked with the UPC code so **do not change codes** for wellness plan items/services.

- Inventory will not be able to subtract wellness plan items at this time (this will primarily affect vaccines and diagnostics like heartworm test). Hospitals can adjust inventory counts on these handful of items as often as they wish to keep counts current.

- Auto-consumption will take place overnight. If a patient has to return same day for additional care keep in mind the travel sheet will not be updated yet. These instances are generally very rare, but could happen for example if a pet needed to return for a suspect vaccine reaction.

If you haven't already, turn on your VCP integration by going to the "Administration" tab, then clicking on "Practice Config".

Basic Practice Information

ⓘ Organization ID:
29

ⓘ Practice Name:
Hippo Demo Practice Name

ⓘ EIN:
123456789

ⓘ Units:
english ▽

PHR Access Control:
Off **On**

Switch to "On"
Then enter VCP username and password
Don't forget to hit "Apply"
at the bottom of the page.

VCP Enabled:
On Off

VCP Username
hmapi7958

VCP Password
•••••••••••••••••••